BENJAMIN HICK Greenwood Village, CO 80111 720.404.7534 | benjames247@gmail.com

SUMMARY OF QUALIFICATIONS

- Recent graduate with a BSBA in Financial Management; studies included finance, accounting, and strategic management; completed classes in corporate finance, managerial and financial accounting, operations, economics, management, and investment services
- 13 years of customer-facing and office experience in high-activity environments; successful in delivering a wide-range of services with a high rate of customer satisfaction
- Software skills include Microsoft Office Suite, Xactimate, EDGE Estimating, customer-relationship management systems (CRM), and point-of-sales systems (POS)

EDUCATION

University of Colorado Denver, Business School, Denver, CO

 Bachelor of Science, Business Administration in Financial Management; graduated May 2024, 4.0 GPA, Summa Cum Laude

PROFESSIONAL EXPERIENCE

Ryan LLC, Denver, CO, August 2024 – August 2025 Consultant, Property Tax Commercial

- Performed assessment review, appeal determination, and tax bill administration, contributing to over \$1 billion in company revenue; \$572 million property tax-specific
- Valued property using cost, sales comparison, and income approaches
- Worked directly with clients to prepare pro forma tax reports and assist in budgeting
- Maintained awareness of jurisdictional regulations and filing requirements

Elite Roofing, Denver, CO, September 2011 – December 2018 Project Manager / Estimator

- Collaborated with 30 team members to coordinate financial, legal, and logistical operations of commercial and residential roofing projects
- Provided Xactimate estimates to insurance carriers for hail / wind damaged homes, prepared and delivered supplemental documents, included over \$500k in additional company revenue

Service Uniform, Denver, CO, September 2016 – December 2017 Account Manager

- Managed 120 accounts to provide accurate inventory of uniforms, bathroom products, to serve varied industrial factories, construction suppliers, fast-food restaurants, and auto shops
- Upsold services and products, managed detailed chip-implementation tracking systems
- Planned routes, filled orders, maintained accurate accounting records, invoices, etc.

Delaware North Companies, Denver International Airport, Denver, CO, July 2010 – June 2012 Bartender

- Served as bartender, shifted between five different busy DIA venues, supported up to 15 staff members per venue, Provided customer service in a restaurant with over \$10k in daily revenue
- Responsible service of food and beverage, including alcohol
- Worked as a team member within a fast-paced, high-volume environment

Old Chicago Restaurants, Wheat Ridge, CO, June 2006 – June 2010 Bartender

- Provided customer service in a restaurant with \$5k in daily revenue
- Responsible service of food and beverage, including alcohol
- Worked as a team within a fast-paced, high-volume environment
- Earned Bartender's certification, participating in food-service health safety classes

COMMUNITY SERVICE AND LEADERSHIP ACTIVITIES

The National Society of Leadership and Success, member since 2022
The Leukemia & Lymphoma Society, Colorado Springs, CO, Annual Fundraiser, 2013 – 2018